



An Essential Utilities Company

Aqua Texas LIHWAP



What is LIHWAP?

The Low Income Household Water Assistance Program (LIHWAP) is an emergency water assistance program that was created by the federal government to help families that are experiencing hardship with their water bills.

LIHWAP assists Texas families who are behind on their drinking water and wastewater bills to ensure their service remains active. The program can fully cover the costs of arrearages and can also be used to restore service that was previously disconnected or to prevent termination. LIHWAP is a grant paid directly to Aqua for the customer's account.

Texas will pay past-due and future water and wastewater bills for qualified households through September 30, 2023. There is no limit to the level of grant a customer can receive.

Who is eligible for LIHWAP?

Any Texas-based customer fitting the income guidelines is eligible to apply for LIHWAP funds. Applicants' total gross household income must be at or below 150% of the federal poverty guidelines. Customers who have already received utility assistance through their local community action agencies are automatically qualified for LIHWAP.

See below for a detailed breakdown of income guidelines.

How do customers apply for LIHWAP?

Qualifying Texas residents can visit [TexasUtilityHelp.com](https://www.texasutilityhelp.com) for information on the program, eligibility requirements and application instructions. Residents without access to a computer or the internet can dial 1-855-566-2057 for more information about applying or to connect with their local community action agencies for application assistance.

Apply Here:

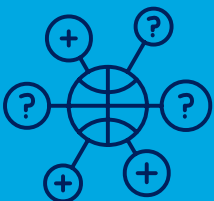
<https://bit.ly/3JQvIRx>

INCOME ELIGIBILITY GUIDELINES

Households with gross income equal to or less than the amounts below are eligible for assistance

HOUSEHOLD SIZE	INCOME LIMIT	HOUSEHOLD SIZE	INCOME LIMIT
1	\$21,870	5	\$52,710
2	\$29,580	6	\$60,420
3	\$37,290	7	\$68,130
4	\$45,000	8	\$75,840

For households with more than eight members, add \$7,710 for each additional member



Where can customers learn more?

Aqua Texas wants to support customers in need of financial support. Customers can visit [TexasUtilityHelp.com](https://www.texasutilityhelp.com) to learn more about LIHWAP and other programs that can help with utility bills.